

BEMIDJI STATE UNIVERSITY



NORTHWEST TECHNICAL COLLEGE

CRI CENTER FOR RESEARCH & INNOVATION Custom College

Creating Opportunities through Workforce, Professional, and Organizational Development

Vision: To Propel Economic and Community Vitality

Annual Report

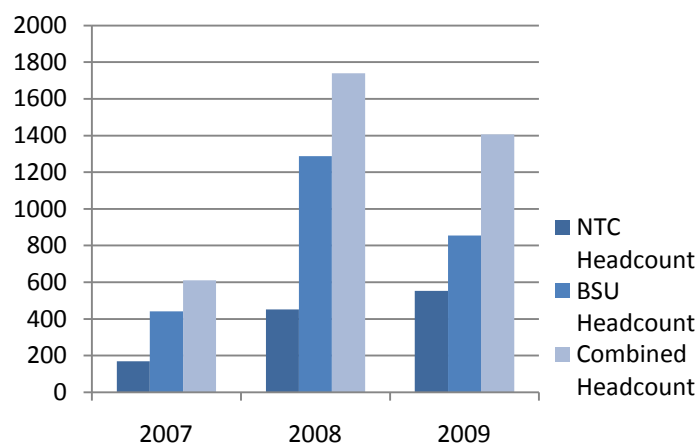
**Fiscal Year
2009**

July 1, 2008 to June 30, 2009

Individuals Served Unduplicated Headcount

Total	1406
<i>Bemidji State University</i>	854
<i>Northwest Technical College</i>	552

Between 2007 and 2009, our headcount increased by 130%



Courses Offered

	Courses
Total	161
Knowledge Clusters	48
<i>Natural Resources</i>	9
<i>Brown Bag</i>	8
<i>Academy of Lifelong Learning</i>	15
<i>Regional Employer Support Network</i>	8
<i>Safety Council</i>	8
Online Courses	14
Live Courses	99
<i>Northwest Technical College</i>	67
<i>Bemidji State University</i>	32

Between 2007 and 2009, online course offerings have increased by 250%

"We would be unable to complete our mission without our productive partnership."

--Tim Plinke, Grants Director, Northwest Indian OIC

Contracts with Higher Education Partners

Total	12	\$90,695
<i>Contracts with State Colleges</i>	10	\$74,445
<i>Contracts with Private Colleges</i>	2	\$16,250

Projects with Higher Education Partners

<i>Rochester Community & Technical College</i>	<i>Online Course Multimedia for Minnesota Home Health</i>
<i>Rochester Community & Technical College</i>	<i>Online Training Multimedia for McNeilus, Inc.</i>
<i>iSEEK Solutions, MnSCU</i>	<i>Regional MnCareers Websites</i>
<i>Minnesota Online Support Center</i>	<i>Facebook.com Marketing of Distance Minnesota Programs</i>
<i>Northland Community & Technical College</i>	<i>Strength-Based Leadership Training for City of Bemidji</i>
<i>Northland Community & Technical College</i>	<i>Strength-Based Teambuilding for BSU Career Services</i>
<i>Northland Community & Technical College</i>	<i>Effective Communication Regional Employer Support Network Seminar</i>
<i>Northland Community & Technical College</i>	<i>7 Habits of Highly Effective Managers Seminar for Potlatch Corporation</i>
<i>Northland Community & Technical College</i>	<i>Quality Management Program for North Central Door</i>
<i>Dunwoody College of Technology</i>	<i>Residential Energy Auditor Certification Training</i>
<i>Concordia College</i>	<i>Training Cooks & Leads for Concordia Language Villages</i>
<i>Anoka Ramsey Community College</i>	<i>Exhibit Design Technology for Sign-Zone, Inc</i>

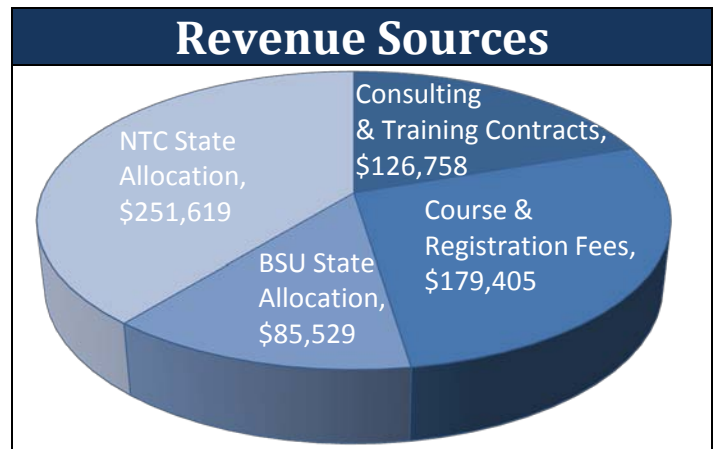
"Collaboration among higher education institutions avoids duplication, rewards specialization, and better serves our clients."

-- Anthony Schaffhauser, CRI Custom College Executive Director

"You do good work and I really do expect the best. That's why you're the first one I called."

-- Connie Berg, Director, Red Lake Vocational Rehabilitation

Revenue	
Total Earned Revenue	\$306,163
Consulting and Training Contracts	\$126,758
<i>Northwest Technical College</i>	\$25,978
<i>Bemidji State University</i>	\$100,780
Course and Registration Fees	\$179,405
<i>Northwest Technical College</i>	\$140,787
<i>Bemidji State University</i>	\$38,618
State Allocation	\$337,148
<i>Northwest Technical College</i>	\$251,619
<i>Bemidji State University</i>	\$85,529
<i>Between 2007 and 2009, Revenue has increased by 73%</i>	



"Revenue is vitally important in order to provide the services that meet our region's needs. Without revenue we wouldn't exist."

--Kerry Ross, CRI Custom College Associate Director

"These short-term training courses were developed for workers to advance their careers while also earning credit toward academic credentials. Three of these are entirely new for 2009 and one is part of our newly developed Associate Degree (AAS) program in the high-demand field of Occupational Safety and Health."

--Anthony Schaffhauser,
CRI Custom College
Executive Director

Stackable Credentials

- *Nursing Assistant/ Home Health Aide*
- *Residential Energy Auditor*
- *Concepts in Safety and Health for Supervisors*
- *Building Operator Certification*
- *Steam Plant Engineering*
- *Introduction to Construction Electricity*

"Congratulations on getting lots of new programming going at CRI"

-- Gail Levenson,
Executive Director,
Cass County EDC

"Thank you for a very informative class"

-- Stackable Credential
Course Participant

CRI Custom College Team

The Center for Research and Innovation Custom College hosts a staff of highly qualified and experienced people who are ready to work with you to meet your organization's needs.

Mr. Anthony Schaffhauser, M.S., Executive Director

Anthony Schaffhauser provides overall management for the CRI Custom College. Mr. Schaffhauser draws on his knowledge of regional workforce needs developed from his previous experience as a Regional Analyst for the Minnesota Department of Employment and Economic Development (DEED), exploring and analyzing economic and labor market information. Schaffhauser also conducted applied research, developed and managed a number of training programs for business and industry, served as a faculty member at the University of Minnesota, Crookston and was a Research Fellow at Oak Ridge National Laboratory in Tennessee.
aschaffhauser@bemidjistate.edu

Ms. Kerry Ross, Associate Director

Ms. Ross provides administrative and operational management of the CRI including purchasing, budgetary oversight, technical assistance to project managers, and supervision of support personnel. Ms. Ross is responsible for the design, development, and implementation of all non-credit instruction and corporate contracts including scheduling and identifying classes, instructors, contract development and quality control. Her experience includes 10 years in Human Resource Management as well as being a professional corporate trainer for more than 7 years focusing on Human Resource topics including Leadership and Supervisory Skills, Conflict Management, Teambuilding, Time Management, Customer Service, and Managing Change in Your Organization.
kross@bemidjistate.edu

Mr. Kris Williams, Industrial Training Coordinator (Information Systems)

Mr. Williams is the WEB master for the Northern Tier High Technology Corridor including information systems development. He is responsible for the development of web based delivery, CD-ROM, DVD-ROM, Video and Multi-Media development. He also produces multi-media learning objects for Minnesota Online and other MNSCU schools. Contact Mr. Williams if you have a need for the creation of learning objects. Mr. Williams also researches existing and evolving technologies in order to continually expand the capacity of the CRI. Mr. Williams holds a B.S. in Design Technology with an emphasis in 3D Multi-Media design.
kwilliams@bemidjistate.edu

Richard R. Lehmann, Northwest Technical College Office Manager for Custom College

Richard Lehmann is the Northwest Technical College Office Manager for Custom College. Richard completes contracts for companies that retain our services and trainers that are contracted to provide those services. Richard also schedules and coordinates the various trainings that take place on the Northwest Technical College campus. He is also responsible for record keeping for learner credentials and college administration. Richard is a graduate of Northwest Technical College with a diploma in Automotive Service Technology and Bemidji State University with a BA in Political Science. Richard has also been Mayor of Bemidji since 2001.
richard.lehmann@ntcmn.edu

Ms. Jaclyn Ryder, Office and Administrative Specialist

Ms. Ryder is the Office Manager for Bemidji State University's Center for Research and Innovation. Jackie's responsibilities include contracts, invoices, purchase orders, and record keeping. A graduate of Bemidji State University, her work experience includes 23 years as an administrative assistant at Bemidji State University, an employment representative for (then) Department of Economic Security, and a junior high social studies and English teacher. She has served 6 years on the Board of Directors of Hope House, a local non-profit, and she is a member of the local AFSCME and MN AFL-CIO organizations, as well as the City of Bemidji Charter Commission.
cri@bemidjistate.edu

Emily Lindell, Office Specialist

Emily Lindell is the half-time Office Specialist for the Center for Research and Innovation at Bemidji State University. Emily joined CRI in July 2009 where she updates the center's website, registers students for CRI courses, assists with publicity for classes, prepares newsletters, and other responsibilities. Emily is a recent transplant to northern Minnesota where she also works with the White Earth Land Recovery Project. Her previous experience includes employment as a clerical worker at the University of Minnesota-Twin Cities, youth work with Gay, Lesbian, Bisexual and Transgender young people, as well as advocacy with survivors of sexual violence.
elindell@bemidjistate.edu

Our Student Staff

Graduate Student

Michelle Prosser

Major: Environmental Studies

Student Worker

Nickie Stavish

Major: Accounting

Student Worker

Julie Nelson

Major: Business Administration

Student Worker

Rachel Battles

Major: Nursing/Biology

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